



JASON AMBEAULT

PROGRAM MANAGER/SR. PROJECT MANAGER 📍 VICTORIA, CANADA ☎ 416-428-1078

◦ DETAILS ◦

Victoria, Canada

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◦ LINKS ◦

[LinkedIn](#)

◦ SKILLS ◦

Leadership

Program Management

Project Management

Service Management

System Integrations

Application

Development

Infrastructure / Data
Centres

OS Deployments

IT Security

Coaching / Mentoring

Vendor Management

Workday / Salesforce

◦ HOBBIES ◦

Skiing

Volleyball

Drone Racing

★ ACHIEVEMENTS

- ERP Program Director replacing legacy ERP systems including Workday HCM, Time Tracking, Scheduling, Payroll, Expenses, Recruitment, Talent Optimization, Oracle Cloud and ePBCS for *Canada's largest network* of dental practices, impacting 550+ sites and 10,000+ employees.
- Infrastructure Delivery Lead for the infrastructure build out of existing and next generation banking platforms, consisting of 450+ servers including ground breaking virtualization to business-day performance testing.
- As Program Manager, lead a successful migration from MS Dynamics CRM to Salesforce, delivered on time and developed the master project plan for 150+ countries to utilize on a *global deployment*. Unique change management strategy was highlighted at the annual Dreamforce conference.
- Program Manager for a *highly complex* HRIS (Workday) migration program, covering payroll cutover, modifications to 50+ integrations and updates to 60+ data consuming applications in parallel. *Awarded 2019 Project Team of the Year by PwC Canada*.
- Personal project financial and EVM tracking tools adopted by a top 5 global consulting company for internal use, *increasing PMO maturity*.
- Program Manager of a complex Active Directory consolidation program, including analysis of over 600 applications and coordination of 240+ remediation initiatives.
- Managed the creation and implementation of a new internal global Malware Defense Program while repatriating previous contracted services. Developed a best-in-class malware defense system including resources, processes and roles and responsibilities.
- Successfully managed application upgrades for 72,000+ endpoints throughout global operations.
- On-time delivery of various Financial Institution projects including ATM, security and backup encryption systems, VOIP deployments, network upgrades, Operating System upgrades, Disaster Recovery site and complex large scale primary banking platform upgrade/replacement projects.
- *Nominated* for the President's Distinguished Service Award at the University of Victoria for the establishment and management of an enterprise-wide personal computer acquisition program (Desktop Standardization).
- Management of application and infrastructure development for FoodScrooge (as seen on Dragon's Den).
- Project Manager for implementation of a Technology Integration and Evaluation research lab at UVic. This was the largest technology grant for an Education based project in Canadian history.

👤 PROFILE

Results-driven certified Information Technology professional with 15+ years Project Management experience and 5+ years Program Management experience. Proven track record in increasing productivity, quality, customer satisfaction with a laser focus on delivery.

Assigned Project Manager role to over 83 projects, 10 large Programs to date.

I assist businesses in achieving organizational objectives through the successful delivery of projects and programs.

EMPLOYMENT HISTORY

Program Manager at Softchoice, Toronto

February 2024 — Present

- Team size: 5 – 60 members
- Budget size: \$4+ million

Program Manager role for multiple large and complex client engagements, including the migration of 10,000+ VM's to new MS Azure global data centres, global IT systems rationalization and modernization

efforts, multiple M365 domain and tenant mergers and contingent workforce enablement.

Supporting Sales teams through SOW development, effort estimations and ensuring profitability of engagements.

Project Delivery Lead at Bitstrapped, Toronto

October 2023 — Feb 2024

- Team size: 3–10 members

Responsible for development of JD's and hiring of project resources, vendors and SME's.

Responsible for increasing PMO maturity through enhancement of PMLC/SDLC, tools, project artifacts, waste reduction identification and mentorships.

Successfully led multiple Google Machine Learning and Artificial Intelligence projects for US/Canadian clients.

Supported the development of engagement SOWs.

ERP Program Director at dentalcorp, Toronto

January 2021 — July 2023

- Team size: 15– 200 members
- Budget size: \$14+ million

Responsible for the organizational transformation from start to finish, including building vendor/application project teams, timeline development, launching and managing all projects and PMO resources under the ERP/HCM Program.

Established PMO executive reporting mechanism, process and templates used Responsible for development of JD's and hiring of project resources, vendors and SME's.

Successfully delivered Workday and Oracle Cloud within the defined 2-year period, including multiple phases.

Responsible for increasing PMO maturity through enhancement of PMLC/SDLC, tools, project artifacts, waste reduction identification and mentorships.

Project and Portfolio Advisor at University of the Fraser Valley, Abbotsford

June 2020 — December 2020

- Team size: 4 – 12 members
- Budget size: \$100K - \$1 million

Engaged to analyze and enhance current state IT project delivery processes.

Responsible for increasing PMO maturity through enhancement of PMLC/SDLC, tools, new project artifacts and waste reduction.

Maximize the improvements and adoption of business and technology changes through project assessment, delivery and program management.

PMO training and mentoring.

Sr. Project / Program Manager at PricewaterhouseCoopers (PwC) Canada, Toronto

November 2014 — May 2020

- Team size: 5 – 140 members
- Budget size: \$30K - \$6+ million

Responsible for the management and strategic direction for overall project and program management of highly complex initiatives.

Personal project estimation, financial tracking and production deployment tools adopted and standardized internally, increasing PMO maturity while creating efficiencies.

Onshore and offshore project team member management.

Internal PMO trainer and mentor to multiple resources.

Project Delivery Lead/Infrastructure Project Manager at TD Bank, Toronto

January 2013 — August 2014

- Team Size: 5 - 40 members
- Budget size: \$100K - \$6+ million
- Infrastructure size: 20 – 450+ servers per project

Infrastructure PM for highest priority projects with TD Bank IT.

Personal infrastructure delivery project plans turned to 'templates' for all future related/similar projects resulting in higher quality projects and reduced total duration.

Onshore and offshore project team member management.

Development/Delivery of Next Generation banking platforms.

Time-to-market reductions, Disaster Recovery testing.

New technology introduction.

Infrastructure virtualization, capacity increase.

Program Manager, Malware Defense Program at TD Bank, Toronto

March 2012 — December 2012

- Team Size: 5 - 30 members
- Budget size: \$100K - \$3+ million

Day-to-day project management and project oversight for multiple aligned initiatives within the Program.

A/V currency update to 72,000+ endpoints.

Implementation of advanced analytics and reporting via SIEM.

Develop 3-year malware defense roadmap.

Integration of global malware defense initiatives.

Project Manager / Sr. Technical Analyst at University of Victoria, Victoria

March 2008 — March 2012

- Team size: 3 – 15 members
- Budget size: \$50K - \$1 million

Project Manager for implementation of a Technology Integration and Evaluation research lab at UVic.

This was the largest technology grant for an Education based project in Canadian history.

Nominated for the President's Distinguished Service Award at the University of Victoria for the establishment and management of an enterprise-wide personal computer acquisition program (Desktop Standardization).

Network / Systems Administrator at Island Savings Credit Union, Duncan

October 2005 — March 2008

Systems Application Specialist at Greater Victoria School Board, Victoria

February 2004 — October 2005



EDUCATION

B.Sc. - Computer Science, University of Windsor, Windsor

January 1999 — January 2003

Minor in Business Administration



PROFESSIONAL DEVELOPMENT

Program Management Professional (PgMP) – PgMP #3780187, PMI.org

Certified Scrum Master (CSM) - CSM #1096574, ScrumAlliance

Project Management Professional (PMP) - PMP #1258484, PMI.org

ITIL Foundations V3, ITIL

SANS 617: Wireless Ethical Hacking, Penetration and Defense, SANS

Windows Deployment Methodologies, Microsoft

Microsoft Operations Management, Microsoft

UAV Ground School, Aerobotika

CompTIA A+ Certified Technician, CompTIA